



## **THE CAT HOSPITAL**

1571 Marine Drive  
West Vancouver, BC  
V7V 1H9 604-922-2604

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June 30, 2009

Dear Client

At the Cat Hospital, we are continually seeking ways to improve on patient care and providing for the comfort of your cat. Having access to the latest in medical technologies within the practice and extended clinic hours allows us to provide an enhanced level of medical care for all of our patients. It is for this reason, that we are moving the Cat Hospital to join a neighbouring affiliated practice, Capilano Pet Hospital, during the first week of August, 2009. Capilano Pet Hospital is located in North Vancouver at 2580 Capilano Road.

Capilano Pet Hospital is a well established practice that allows us to offer on-site ultrasound services, dental x-rays, advanced surgical procedures, and appointments 7 days a week, including statutory holidays. You can expect to see many familiar faces as Dr. Dominique Lam will continue to care for your cat at our new location along side our dedicated nurses, Christine and Nicole. You will be pleased to know that Dr. Jenny Wakeling, a former veterinarian at the Cat Hospital, is the Medical Director for Capilano Pet Hospital. Dr. Wakeling is a member of the American Association of Feline Practitioners, regularly attends feline medicine only conferences, and has published clinical research in feline medicine. We extend our best wishes to Dr. Catherine Sharp as she starts her maternity leave in August.

We are also excited to offer feline exclusive boarding in our newly renovated Capilano Cat Cottages on the second floor of the hospital where your cats will continue to receive the personal care and attention of the Cat Hospital's Melissa Nikkel during their stay. If your cat is boarding with us over the transition date, we will be contacting you by phone to provide details of our care for your cat during this time.

The uninterrupted care of your cat is our primary concern so we have arranged to have all medical records transferred to Capilano Pet Hospital, including the records for our former Cottage Cat Clinic patients. We thank you for entrusting the care of your cat to us and we look forward to continuing to serve you in this way for many years to come in our new location. As a gesture of our appreciation, we would like to offer a complimentary wellness examination for your first visit at Capilano Pet Hospital (offer expires July 1, 2010).

A familiar selection of cat foods will also be available for you at Capilano Pet Hospital. To place a food order, book an appointment or to reserve a Cat Cottage, please call us at our new number 604/988-6188.

Sincerely yours,

The Veterinarians and Support Staff of the Cat Hospital

Enclosure: driving directions from the Cat Hospital to Capilano Pet Hospital